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Front Office Section Housekeeping Section Food and Beverage
Section Other Services

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IT Reservation Group Reservation Reservation Revision Early
Check-in Extending the Stay Changing the Room Ticket Booking Renting
Equipment Interpretation Service Pick-up Service Luggage Deposit Mail
Deliver Credit Card Payment Cash Payment Foreign Currency
Exchange Cleaning the Room Turn-down Service Adding Beds Express
Service Special Requirement Laundry Damage Wake-up Service Shoe-shining
Service Baby-sitting Serving Reserved Guests Serving Non-reserved
Guest settling Complaints about Reservation Settling Complaints about Room
Facilities Settling Complaints about Food

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| 9900001 2B | | 4 | 72 | | 4 | | | | | | 72 | | | | | |
| 9900002 2B | | 3 | 54 | 3 | | | | | | | 54 | | | | | |
| 9900003 2A | (1) | 1 | 40 | 8 | | | | | | | 8 | | | | | |
| 9900004 2C | (2) | | | | 8 | | | | | | | 8 | | | | |
| 9900005 2A | (3) | | | | 8 | | | | | | | 8 | | | | |
| 9900006 2A | (4) | | | | | | | 8 | | | | | 8 | | | |
| 9900007 2A | (5) | | | | | | | | | 8 | | | 8 | | | |
| 0311001 2A | 1 | 1 | 2 | 1 | | | | | | | 1 | | | | | |
| 0311002 2A | 2 | | | | 1 | | | | | | | 1 | | | | |
| 9900008 2B | 1 | 3 | 56 | 4 | | | | | | | 56 | | | | | |
| 9900009 2B | 2 | 4 | 72 | | 4 | | | | | | 72 | | | | | |
| 9900012 2B | 1 | 2 | 36 | 2 | | | | | | | 36 | | | | | |
| 9900013 2B | 2 | 2 | 36 | | 2 | | | | | | 36 | | | | | |
| 9900014 2B | 3 | 2 | 36 | | | 2 | | | | | 36 | | | | | |
| 9900010 2B | | 2 | 54 | | 3 | | | | | | 54 | | | | | |
| 9900024 2B | | 2 | 36 | | | | 2 | | | | | 18 | | | | |
| 9900016 2B | | 2 | 36 | | 2 | | | | | | 36 | | | | | |
| 9900022 2B | 1 | 1 | 9 | 9 | | | | | | | 6 | | | | | |
| 9900023 2B | 2 | 1 | 9 | | 9 | | | | | | 6 | | | | | |
| 9900020 2A | | 1 | 12 | 12 | | | | | | | 12 | | | | | |
| 9900017 2B | | 2 | 39 | | | 2 | | | | | 39 | | | | | |
| 9900021 2C | | 2 | 56 | (56) | | | | | | | 56 | | | | | |
| | | 35 | 658 | 9 | 15 | 4 | 2 | 0 | 0 | 0 | 597 | 34 | | | | |
| 0311003 | 1 | 2 | 36 | | 2 | | | | | | | 36 | | | | |

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| 0311028 1B | | 48 | 3 | | | | | | | 48 | | |
| 0311029 1B | 3 | 48 | 3 | | | | | | | 48 | | |
| 0311030 1B | 3 | 48 | 3 | | | | | | | 48 | | |
| 0311031 1B | 3 | 48 | 3 | | | | | | | 48 | | |
| 0311032 1B | 2 | 36 | | 2 | | | | | | 36 | | |
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| | 5 | | 1 | 1 | 0 | 0 | 0 | 0.5 | |
| | 6 | | 56 | 56 | 0 | 0 | 0 | 3 | |
| | 7 | | 36 | 4 | 0 | 32 | 0 | 2 | |
| | 8 | | 6 | 4 | 0 | 2 | 0 | 0.5 | |
| | 9 | | 32 | 18 | 0 | 14 | 0 | 2 | |
| | 10 | | 48 | 32 | 0 | 16 | 0 | 3 | |
| | 11 | | 48 | 32 | 0 | 16 | 0 | 3 | |
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| | 13 | | 48 | 32 | 0 | 16 | 0 | 3 | |
| | | | 453 | 285 | 0 | 168 | 0 | 26 | |
| | 14 | () | 1 | 1 | 0 | 0 | 0 | 0.5 | |
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| | 17 | | 54 | 27 | 0 | 27 | 0 | 3 | |
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| | 20 | | 72 | 46 | 0 | 26 | 0 | 4 | |
| | 21 | | 72 | 64 | 0 | 8 | 0 | 4 | |
| | 22 | | 36 | 25 | 0 | 11 | 0 | 2 | |
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| | | | 447 | 257 | 36 | 154 | 0 | 25 | |
| | 26 | () | 8 | 8 | 0 | 0 | 0 | | |
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| | 29 | | 54 | 4 | 14 | 36 | 0 | 3 | |
| | 30 | | 72 | 36 | 0 | 36 | 0 | 4 | |
| | 31 | | 54 | 27 | 0 | 27 | 0 | 3 | |
| | 32 | | 54 | 27 | 0 | 27 | 0 | 4 | |
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| 39 | | 54 | 12 | 0 | 42 | 0 | 3 |
| 40 | | 108 | 0 | 48 | 0 | 60 | 6 |
| 41 | | 108 | 0 | 48 | 0 | 60 | 6 |
| 42 | | 63 | 7 | 7 | 11 | 38 | 4 |
| | | 440 | 45 | 103 | 95 | 197 | 25 |
| 43 | | 8 | 8 | 0 | 0 | 0 | 0 |
| 44 | | 257 | 0 | 0 | 0 | 257 | 10 |
| 45 | | 54 | 0 | 7 | 36 | 11 | 3 |
| 46 | | 54 | 0 | 7 | 36 | 11 | 3 |
| 47 | | 54 | 0 | 7 | 36 | 11 | 3 |
| 48 | | 54 | 0 | 7 | 36 | 11 | 3 |
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1. <http://www.ihfo.com>
2. <http://www.dongyee.com>
3. www.ctha.com.cn
4. www.hoteljob.cn

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